

**October 13, 2009  
Moscow**

**Attention! Message for Citibank Online and Citibank Alerting Service users!**

**Dear Citibank Online and Citibank Alerting Service users!**

To further improve the quality of our online banking platform we will be performing a system upgrade **from 15:00 October, 14 to 04:00 October, 16 2009 Moscow time**. During this period the following online services will be unavailable:

- Registration in Citibank Online: user name and password creation;
- Citibank Alerting service subscription, unsubscription and subscription details maintenance in Citibank Online;
- Reset Password function on Citibank Online login page.

We also advise you to avoid user name and password change in Citibank Online during the mentioned period, otherwise you will need to repeat the same actions after 04:00 October, 16.

**All other functions of Citibank Online including balance inquiry, transfers and utility bill payments will work as expected.**

We apologize for any inconvenience this may cause.