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Moscow

## Citibank Clients Choose Modern and Accessible Bill Payment Channels

### New automatic OAO Mosenergosbyt electricity payment service

New automatic OAO Mosenergosbyt electricity payment service is now available to Citibank's clients as a joint project with the United Card Service company and OAO Mosenergosbyt. The payments are automatically debited from the customers' card/account on a monthly basis with no commission. The debited amount will be equal to the bill amount, calculated by OAO Mosenergosbyt.

To enroll the new service, customer can call [24-Hour CitiPhone Banking](#) or fill in application form in one of Citibank's branches. To have respective details for enrolment, customer should have a Citibank card and one of the latest paid electricity bills only.

The service provides opportunity to pay electricity bills regardless of the cardholders' actual addresses. To sign out or make changes to the service, Citibank customer should contact 24-hour CitiPhone Banking or any Citibank branch in Russia.

To control monthly debits customers can check regular statements. Alternatively, they can check card/account transactions history via Citibank Online and Citi Mobile using the Account Information menu. Moreover, Citibank Alerting Service provides online transaction control with sms/email alerts.

More information about this service (in Russian) is available on Citibank website:

[www.citibank.ru/russia/services/rus/lp\\_mosenergo.htm](http://www.citibank.ru/russia/services/rus/lp_mosenergo.htm)

and on OAO Mosenergosbyt's web-site: [www.mosenergosbyt.ru](http://www.mosenergosbyt.ru)

In 2007, Citibank was one of the pioneering providers of Internet banking to the customers. According to ZAO Citibank, the number of customers paying bills remotely has been growing by 8% monthly, and over the last 6 months this number has increased 1.4 times, while the average transaction amount is RUB 700.

**ZAO Citibank**, a full subsidiary of Citi, has been operating in Russia since 1993. At present ZAO Citibank is among the country's largest banks offering a full range of products and services to corporate and consumer customers. Citibank has over 3,000 employees; its distribution network includes retail branches, 400 ATMs and representative offices in largest cities in Russia, Citi also operates in Ukraine and Kazakhstan. The number of the bank's consumer clients has exceeded 1,000,000 Russians. [www.citibank.ru](http://www.citibank.ru)

**Citi**, the leading global financial services company, has approximately 200 million customer accounts and does business in more than 160 countries and jurisdictions. Through Citicorp and Citi Holdings, Citi provides consumers, corporations, governments and institutions with a broad range of financial products and services, including consumer banking and credit, corporate and investment banking, securities brokerage, transaction services, and wealth management. Additional information may be found at [www.citigroup.com](http://www.citigroup.com).