

October 17, 2011
Moscow

Citibank Helps Its Customers Tackle Utility Bills

Citibank launched One Bill service that will enable the bank's clients to automatically pay all of their utility bills with no commission.

ZAO Citibank announced the launch of [One Bill](#). This service will enable the residents of Moscow to pay their utility bills on Moscow real estate (ГУП «МосгорЕИИАЦ») along with the city landline telephone (MGTS), and bills from OAO Mosenergosbyt by automatic charges of respective bill sums to Citibank credit or debit cards. All payments will be commission-free.

2 days prior to the upcoming payment of utility and telephone bills, the client will receive a free SMS notification about the upcoming payment and its amount. For efficient real-time control of the payments, Citibank clients may sign up for [Citibank Alerting Service](#) to get SMS or email notifications about their card transactions.

In order to use One Bill service a person does not have to own an apartment: in addition to paying their own bills, Citibank's clients may sign up to automatically pay the bills of their parents, friends, relatives and others. Automatic charges will be made for the exact sum due for payment during the given period. The information on such charges will be reflected in the card statements, as well as it will be available in [Citibank Online](#) and [Citi Mobile](#).

Amit Sah, Head of Consumer Banking at ZAO Citibank, says: "Based on the advanced technologies available through our internet banking platform, we were among the first to offer our clients the opportunity to pay their telephone, television, and utility bills. This convenient and innovative service has gained immense popularity: the number of utility payments made through distant channels over the latest 6 months has increased by 30%. One Bill is the extension of this project and offers an efficient utility payments solution to our clients."

In order to sign up for One Bill service, Citibank's clients need:

1. call [24/7 CitiPhone Banking](#) at

+7 (495) 775-75-75 in Moscow,
+7 (812) 336-75-75 in St.Petersburg,
8 (800) 700-38-38 for calls from other cities of Russia

or contact any [Citibank office in Russia](#).

2. And let the Citibank employee know your sign-up data, which includes the following:
 - the client's phone number and apartment address for landline telephone payments;
 - payee code and insurance number for utility payments;
 - book number, account number, or a control key to pay OAO Mosenergosbyt bills.

For additional information about this service please visit www.citibank.ru

ZAO Citibank was one of the first banks with foreign capital that entered Russian market in 1993. Citibank has since grown to become one of the largest banks in the country. Citibank offers its corporate and individual clients a broad range of [products](#) and [services](#). At present, the Bank has over 3,000 employees; its distribution network includes over 400 [ATMs](#), [retail branches](#) across major cities in Russia, Kazakhstan, and Ukraine. For more information on Citibank in Russia, visit www.citibank.ru

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broad range of financial products and services, including consumer banking and credit, corporate and investment banking, securities brokerage, transaction services, and wealth management.